

## CSHS REGIONAL RESOURCE GUIDE – REGION 5

Allen - Beauregard - Calcasieu – Cameron - Jefferson Davis

Organization	Contact		Services/Information	Eligibility	Physician Referral
<b>Advocacy Center</b> <a href="http://www.advocacyla.org">www.advocacyla.org</a>	Toll free Spanish/Vietnamese	<b>800-960-7705</b>	Legal Services Education/Access/Voting	Persons with disabilities and elderly no cost to client	No
<b>Child Care Assistance Program (CCAP)</b> <a href="http://www.louisianabelieves.com">www.louisianabelieves.com</a>	Toll free	<b>877-453-2721</b>	Child care assistance for children under 13	Financial criteria	No
<b>Child Protection Investigation</b> <a href="http://www.dcfsls.gov">www.dcfsls.gov</a>	Toll free State reporting* hotline	<b>855-4LA-KIDS</b> <b>855-452-5439</b>	Investigates child abuse and neglect/validates claims *Report if in doubt	Birth – 17 yrs	No
<b>Children’s Special Health Services (CSHS)</b> <a href="http://www.dhh.la.gov/cshs">www.dhh.la.gov/cshs</a>	Main	<b>337-478-6020</b> *extension 6032 or 6040	Regional sub-specialty medical clinics & care coordination	Financial & medical criteria; Birth – 21 years	Yes
<b>Dental Services</b> (MCNA) <a href="http://www.mcna.net">www.mcna.net</a>	Main Toll Free	<b>800-494-6262</b>	Dental Care	Medicaid eligible – * benefit info online	No
<b>Dept. of Education - Exceptional Children Pupil Appraisal</b> <a href="http://www.doe.state.la.us">www.doe.state.la.us</a>	State Toll free Allen Beauregard Calcasieu Cameron Jefferson Davis	<b>877-453-2721</b> <b>337-639-2996</b> <b>337-463-4534</b> <b>337-217-4300</b> <b>337-775-5784</b> <b>337-824-1357</b>	Special Education; Preschool; Developmental Screening; ST, OT, PT	Ages 3 - 21 years Developmental Screening 3 – 5 years	No
<b>Early Steps</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a> (Type: Early Steps)	Main Toll free	<b>337-359-8747</b> <b>866-494-8900</b>	Developmental Screening and early intervention; ST, OT, PT	Birth -3 years	No
<b>Emergency/Disaster</b>  <b>American Red Cross</b> <a href="http://www.swla-redcross.org">www.swla-redcross.org</a>  <b>United Way</b> <a href="http://www.unitedwayswla.org">www.unitedwayswla.org</a>  <b>Dept of Family Services</b> <a href="http://www.dcfsls.state.la.gov">www.dcfsls.state.la.gov</a>	Am Red Cross Louisiana  United Way  DCFS	<b>800-229-8191</b> <b>337-478-5122</b>  <b>211</b>  <b>888-LAHELPU</b> <b>888-524-3578</b>	Emergency Relief Vietnamese/Spanish Evacuation guides  Community resource link  24 hr hot line - SSI; WIC; Medicaid; Food Stamps	No out of pocket cost  Demonstrated need  Financial Criteria	No
<b>Food Stamps</b> (SNAP) State Nutrition Assistance Program <a href="http://www.dcfsls.state.la.us">www.dcfsls.state.la.us</a>	Toll free	<b>888-LAHELPU</b> <b>888-524-3578</b>	Food Stamps	Financial Criteria	No
<b>Health Insurance Marketplace</b> <a href="http://www.healthcare.gov">www.healthcare.gov</a>  <b>Medicaid/Healthy Louisiana</b> <a href="http://www.bayouhealth.com">www.bayouhealth.com</a>  <b>Aetna Better Health</b> <b>Amerigroup</b> <b>AmeriHealth Caritas</b> <b>LA HealthCare Connections</b> <b>United HealthCare</b>	Statewide – National Marketplace  Medicaid Healthy Louisiana  Aetna Amerigroup AmeriHealth LA HealthCare United HealthCare	<b>800-318-2596</b>  <b>855-229-6848</b>  <b>855-242-0802</b> <b>800-600-4441</b> <b>888-756-0004</b> <b>866-595-8133</b> <b>855-650-6627</b>	Health Insurance plans  Medicaid/Healthy Louisiana (*formerly Bayou Health)  Medical, Dental, and behavioral health provider links	Financial Criteria  Medicaid Eligible  Medicaid Eligible	No  No
<b>Insurance Helpline*</b> <b>Healthy Louisiana Special Needs Help-line</b> <a href="mailto:kcsallan@gmail.com">kcsallan@gmail.com</a>	Statewide Help-line *call, email or text	<b>504-300-5117</b>	Free assistance with complaints/claim denials and service approvals	Child/adult behavioral health medical & child dental claims	No
<b>Mental Health Services – Imperial Calcasieu Human Service Authority</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Beauregard Allen / Calcasieu & Oberlin Cameron & Jeff Davis Jennings LA 24 hour crisis	<b>337-462-1641</b> <b>337-639-3001</b>  <b>337-475-8022</b>  <b>337-246-7325</b> <b>800-272-8367</b>	Mental Health & Addictive Disorders	Financial criteria Self-Referral  Call for eligibility screening  Ages birth – adult	No

## MEDICAL HOME CARE COORDINATION RESOURCES - Region 5

Allen – Beauregard – Calcasieu – Cameron - Jefferson Davis

Organization	Contact		Services/Information	Eligibility	Physician Referral
<b>Mental Health Support –</b>					
<b>Louisiana Federation of Families for Children's Mental Health</b> <a href="http://www.laffcmh.org">www.laffcmh.org</a>	Main Parent Line Toll Free	<b>225-293-3508</b> <b>800-224-4010</b>	Information& Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring thru 24 yrs	Parent, Caregiver & children/youth with emotional, BH/MH issues	No
<b>Tulane Infant Mental Health Services</b>	Tulane	<b>504-988-9184</b>	Distance assessment Consulting	Birth – 5 years	Yes
<b>Office for Citizens with Developmental Disabilities (OCDD)</b>	OCDD Main Toll free	<b>337-475-8045</b> <b>800-631-8810</b>	WAIVER Registry Early Intervention/ subsidy Extended Family Living PT/OT/ST / Early Steps Nursing; SW/MH/DD; TA DD Training Transition/Supported Living	Developmental disability criteria, includes Autism, MR, CP (severe), Epilepsy (severe)	No  Schedule appt MD signs enrollment forms
<b>Imperial Calcasieu Human Service Authority</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Resource Center at Pinecrest in Alexandria	<b>800-584-8511</b>			
<b>Central Louisiana Resource Center on Developmental Disabilities</b>					
<b>Peer Support - Resources</b>					
<b>Families Helping Families of SWLA</b> <a href="http://www.fhfswwa.org">www.fhfswwa.org</a>	FHF Main Toll free	<b>337-436-2570</b> <b>800-894-6558</b>	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
<b>Bayou Land FHF Information Center</b> <a href="http://www.blfhf.org">www.blfhf.org</a>	Family2Family Info Center	<b>800-331-5570</b>			
<b>Prescription Assistance- Partnership for Prescription Assistance</b> <a href="http://www.pparxla.org">www.pparxla.org</a>	PPA	<b>888-477-2669</b>	Prescription Assistance Low/no cost	Financial criteria	No
<b>CENLA (CMAP)</b>	CENLA	<b>888-443-7494</b>	Prescription Assistance	Financial criteria	No
<b>Wal-Mart</b> <a href="http://walmart.com">walmart.com</a> <b>Kmart</b> <a href="http://kmart.com">kmart.com</a>	local area store	<b>Call store</b>	\$4-5/30 day supply Kmart \$10/90 day	generic formulary	
<b>Shriner's Hospitals for Children</b> <a href="http://www.shrinershospitals.org">www.shrinershospitals.org</a>	Main Number	<b>318-222-5704</b>	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, *must keep	Diagnosis from MD
<b>Social Security Income (SSI)</b> <a href="http://www.ssa.gov">www.ssa.gov</a>	SSA Toll free	<b>800-772-1213</b>	Income for disabled <b>Reapply</b> , if denied	Medical Criteria	Diagnosis from MD
<b>Transportation Medical Appointments</b>	Medicaid Aetna Amerigroup AmeriHealth Caritas LA HealthCare United HealthCare	<b>855-325-7565</b> <b>877-917-4150</b> <b>866-430-1101</b> <b>888-913-0364</b> <b>855-369-3723</b> <b>866-726-1472</b>	Non-emergency medical transport (cab) to/from medical visit- parent/child  *Must schedule 2 days before appointment	Medicaid Eligible	No
<b>Medicaid/Healthy LA Plans</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>					
<b>Vocational Rehab</b>					
<b>Louisiana Rehab Services (LRS)</b> <a href="http://www.laworks.net">www.laworks.net</a>	Regional Office Lake Charles	<b>337-475-8038</b>	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
<b>WIC-Nutrition Support</b>					
<b>Women Infants and Children (WIC)</b> <a href="http://www.fns.usda.gov">www.fns.usda.gov</a>	Allen Beauregard Calcasieu Cameron Jefferson Davis National Babyline	<b>318-335-1147</b> <b>337-463-4486</b> <b>337-478-6020</b> <b>337-775-5368</b> <b>337-824-2193</b> <b>800-251-2229</b>	Food and formula vouchers nutrition education breastfeeding support  * Note: call for clinic hours	*Must keep medical appointments	Yes  MD signs app